

# Secure-24 Introduces New Application Performance Management Service

**First software information service to integrate applications monitoring and network management; Helps prevent corporate IT network failures that could cost up to \$1 million an hour**

SOUTHFIELD, Mich., July 13, 2015 /PRNewswire/ -- A new service which helps companies quickly and proactively identify and fix application performance issues, reduce costs and improve network reliability is being introduced by Secure-24 ([www.secure-24.com](http://www.secure-24.com)), a leading provider of managed IT operations, application hosting and managed cloud services.

Application Performance Management as a Service (APMaaS) is the first software information service to unify the previously separate technology islands of applications and network management.

A unique feature of the Secure-24 service is an interactive, web-based dashboard for monitoring user experience, applications, infrastructure and key business transactions. Interactive charts and simple workflows make it easy to quickly diagnose problems, measure business impact and make decisions. APMaaS delivers visibility across the entire network and all applications so the business can identify and fix problems in minutes—not days—before customers and end users experience service degradation issues.

"Our APMaaS dashboard dramatically improves network visibility. Once executives see their entire network, they can not only fix issues faster, but avoid them all together," said Mike BeDell, executive vice president at Secure-24. "Our clients will experience increased network stability, maximize employee productivity and better understand potential risks and threats."

APMaaS leverages Riverbed's industry-leading performance and optimization technologies within the SteelCentral product family including NetProfiler, AppResponse, AppInternals and SteelCentral Portal.

"Combining Secure-24's expertise in infrastructure and application hosting services with Riverbed's leading technology platforms help ensure our clients realize faster adoption rates, immediate results and long term value. Like the current trend of moving critical applications to the cloud, this partnership promises to change the way companies purchase and consume performance management solutions," said Nik Koutsoukos, senior director of product marketing, SteelCentral, for Riverbed Technology.

## **A \$1 Million per Hour Problem**

Today's separate network and application monitoring systems make it difficult to pinpoint problems. When application performance degrades, it's not often clear who owns the problem. In addition, many organizations don't have the staff or budget needed to quickly find and fix performance issues. As a result, the average cost of an enterprise application failure is \$500,000 to \$1 million per hour, according to a recent survey commissioned by Riverbed Technology.

Secure-24's APMaaS monitors, records and stores every transaction from the end user's device, through the network all the way to the systems hosting applications within the data center. Using this level of granularity, accuracy in monitoring and alerting increases, the service functions much like a digital video recorder—allowing managers to watch, record and review all applications, all the time. Secure-24's APMaaS can save support teams months of time and increase business performance.

## **Designed for Large, Complex Networks**

The Secure-24 APMaaS is designed for complex IT environments, serving multiple branches and applications supporting millions of users. It operates 24x7x365 and is ideal for a wide range of mission critical industries, including manufacturing, financial services and healthcare. The service provides monitoring and management for critical business systems like Oracle, SAP and custom applications developed in-house.

Traditional offerings rely on large capital expenditures coupled with long lead times for deployment and training. Secure-24's APMaaS can be provided as a managed service and funded as an operating expense—an attractive solution for most businesses.

## **About Secure-24**

Secure-24 has 14 years of experience delivering managed IT operations, application hosting and cloud services to enterprises worldwide. Its industry-leading client satisfaction rates result from comprehensive service level agreements and a focus on superior service and support. The company is an SAP certified Hosting, HANA, and Cloud partner and an Oracle Platinum Partner managing Oracle E-Business Suite, PeopleSoft, JD Edwards and Hyperion applications across all industries for businesses of every size.

Secure-24 has been named one of Computerworld's 100 Best Places to Work in IT for three consecutive years. Visit [www.secure-24.com](http://www.secure-24.com) to learn more about Secure-24 products and services.

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