

ZeeVee Introduces Onsite and Remote Installation Services for Its AVoIP and RF Signal Distribution Products

Four New Programs Assist Integrators and End-Users in Expediting Setup and Reducing Post-Installation Troubleshooting of Sophisticated Projects

LITTLETON, Mass., April 3, 2023 – [ZeeVee, Inc.](#) is introducing a new family of onsite and remote installation services to provide enhanced support to integrators and end-users deploying its AVoIP and RF signal distribution products – especially for challenging projects.

The four programs, Onsite Day Installation, Onsite Hourly Installation, Remote Installation and Remote Hourly Installation, are available immediately on a global basis and are designed to provide expert assistance in system setup while reducing the need for post-installation troubleshooting.

Details on the four programs include:

- **Onsite Day Installation** provides eight hours of support by a ZeeVee support engineer on one business day (between 9:00am and 5:00pm local time) to assist in the configuration of a ZeeVee distribution system. The service does not include network configuration.
- **Onsite Hourly Installation** is available in one-hour time blocks for services provided after 5:00pm local time or if additional time is required after an eight-hour time block associated with Onsite Day Installation.
- **Remote Installation** provides support in a four-hour time block (during one standard business day between 9:00am and 5:00pm local time) from a dedicated ZeeVee support engineer to remotely assist with installation and configuration of ZeeVee products and excluding network configuration support.
- **Remote Hourly Installation** is available in one hour time blocks for services provided after 5:00pm local time or if additional time is required after a four hour time block associated with Remote Installation.

“ZeeVee enjoys a strong reputation for high touch and customer centric support and that is not changing,” said Joe Chordas, vice president, North American Sales & Corporate Marketing. “However, there are some particularly complex and sophisticated installations, SDVoE and others, which require a more dedicated resource.

“This new group of onsite and remote support services will provide extreme value to our integration partners and end-users that require additional engineering and configuration support to enable their projects to be finished, trouble-free and in an efficient manner,” said Chordas.

For detailed information and pricing for the new onsite and remote installation support programs, contact your ZeeVee sales representative or visit this [link](#).

About ZeeVee

ZeeVee (www.zeevee.com) is a leading provider of AV distribution technology. The company has transformed the digital video industry with its award-winning encoders, decoders and software solutions for the pro AV and IT marketplace. Integrators and consultants rely on its innovative, cost-effective and easy to install AVoIP and RF distribution platforms for their corporate, higher education, government, healthcare, casino, museum, hospitality and retail clients. A founding member of the SDVoE Alliance, ZeeVee is the most experienced, deployed and advanced manufacturer of SDVoE products. The company holds a GSA schedule and its products are TAA-compliant. ZeeVee is headquartered near Boston with European HQ in Augsburg, Germany and SE Asian offices in Singapore.

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